

MINUTES

Central Australian Commercial Passenger Vehicles Forum (CACPVF)

Tuesday, 13 December 2016

Time 9.00am – 11.00am

Greenwell Building, Alice Springs

1.1 Present/Apologies

Present: Chairperson
Department of Infrastructure, Planning & Logistics representative
Tourism representative
PH representative
Commercial Passenger Vehicle representatives Darwin
Taxi Driver's Association representative
Alice Springs Town Council representative
Alice Springs Taxis representative
Minibus representative
NT Taxi Council representative
MVR representative

Apologies: Australian Hoteliers Association representative
Eagle Training Services representative
Tangentyere Council representative

1.2 Confirm Minutes from previous meeting

Previous Minutes were accepted: Tourism representative-
PH representative

1.3 Welcome to Taxi Driver's Association representative.

The Chairman welcomed Jaspreet Grewal as the Taxi Driver's Association representative to the CACPVF.

2 General Business

Outstanding Actions

2.2 Transport Roadmap – CPV Reform (Taxi Industry) strategy.

- Ride-sharing is a Government priority. A Steering Committee has been created to look at point to point ridesharing in the NT. The Alice Springs Taxi Driver's Association representative and the Alice Springs representative on the NT Taxi Council have membership on the Steering Committee. See 3.8.

Closed

2.4 ASTC have agreed to install a dedicated MPT/MPB drop off/pick up bay on Hartley Street. ASTC representative advised that due to the resignation of their Director of Technical Services, projects have been delayed. There are currently 15 projects to be completed this project is scheduled for March 2017. Ongoing

2.5 The new CPV complaint system and database. Integration with other NTG computer systems has been a problem, this has now been resolved and testing will begin early in 2017. Ongoing

2.6 Rock Throwing incidents –

- DIPL representative advised that she had a meeting with residents of Amoonguna on 19/10/16 to discuss rock throwing in the community. The female passenger requiring late night MPT services refuses to return to Old Timers before dark. Advice was provided that the taxi driver may refuse to enter the community after dark if there is a pre-identified risk of injury occurring (reports that kids in the area are throwing rocks at vehicles). **Closed**

- It was reported that Minibuses are also experiencing problems at Amoonguna and have at times resorted to dropping passengers at the entrance to community.
- DIPL will be removing rocks from the Stuart Highway landscaping around the Wills Terrace/Schwartz Crescent area. **Ongoing**

2.7 New tourist coach parking signage has been installed on Anzac Hill. ASTC Rangers to report on the result of increased Ranger patrols of the area. ASTC representative advised that 4 infringement notices had been issued at this site in the last 3 months. Rangers will continue to patrol this area. **Ongoing.**

2.8 CACPV Forum draft Terms of Reference – currently awaiting Executive Director Approval. **Ongoing**

2.9 New Taxi Driver representative. Jaspreet Grewal has accepted & is attending this meeting. **Closed**

2.10 Installation of Boom Gates at Alice Springs Airport. Drivers are receiving complaints from passenger who are not happy about having to pay the exit fee on top of the Taxi Fare. A passenger has reportedly advised a driver that the information notice in the taxi advising of the exit fee is not legal and passengers can refuse to reimburse the driver for the fee. It was advised that the airport is the competent authority for the boom gates and taxi parking at this location. Industry should contact the airport for advice.

- Functionally the gates are working well. **Ongoing**

Other Business

3.1 NTG Departmental changes. Director Regions, Alice Springs will now report directly to the General Manager, Transport & Civil Services. At this stage there is no change to her role. **Ongoing**

3.2 Fading MO Plates –Tourism representative gave an update on the situation with the fading paint on the MO Plates. He has spoken to other tourist operators with MO plates and reports that all operators spoken to are having issues with the blue colour on the plates fading very quickly. Operators believe they should not have to pay to replace plates that are fading due to poor workmanship. CPV will discuss this issue with MVR. **Ongoing.**

3.3 NT Taxi Council Representative does not have anything to report to the Forum.

3.4 Ride-share Steering Committee. The representatives on the Steering Committee provided some information about what had taken place at the meetings. This information led to a vigorous discussion around various areas that were mentioned. Both representatives were unable to provide in-depth information as they were unaware that this would be a topic for the meeting. It was agreed by all members present that a special briefing would held on Tuesday, 20th December at 1.30pm to provide the CACPV Forum members an opportunity to consider proposed changes, prior to providing informed comment and feedback to the relevant steering committee representatives. **Ongoing**

- 3.5** Changes to Driver Training. Advice has been received that persons on Student Visa's are not able to undertake CPV Driver Training due to the fact that the RTO's are not accredited to provide training to Overseas Students. **Ongoing**
- 3.6** Taxi Drivers are querying where they should be dropping off their passengers at the airport. Drivers have reported that they are receiving mixed messages from CPV Inspectors and Airport Management. The Airport is the Competent Authority for the internal airport terminal roads. Forum members requested that the Chairman write to Airport Management to seek clarification on this issue. **Ongoing**
- 3.7** Minibus drivers have requested the CACPV Forum support an application for them to transfer from Minibus to Taxi CPV operation in Alice Springs. There is currently an administrative cap on the number of taxis licences for Alice Springs and it is understood that this is something being considered as part of the Rideshare Steering Group. **Ongoing**
- 3.8** North Stuart Highway Upgrade – Director Regions, Alice Springs provided the Forum with information regarding the proposed duplication of the North Stuart Highway between MVR and Herbert Heritage Drive. **Closed**
- 4. Action List**
Please refer to Attachment A.
- 5. Next meeting** TBA - February 2017